

Document No.: GR-IT-IN-005	Twilio Verbal Consent Instruction	forteq⁺ swiss precision global dedication
Classification: Public	Process Owner: Global ICT Manager	Rev. 01 Page 1 of 1

Attention: The latest officially registered electronic edition is considered as the original valid document. Edition to be checked.

Prepared / Revised / Date Vaclav Hanzlik IT Support, 7. Jul.26	Reviewed / Date Arkadiusz Slawinski ICT Global Director, 7. Jul. 26	Approved / Date Arkadiusz Slawinski ICT Global Director, 7. Jul. 26
--	---	---

1 VERBAL CONSENT POLICY

Forteq IT: "Forteq would like to send you automated SMS notifications regarding manufacturing equipment and production system status, including machine downtime, machine recovery, maintenance activities, and other operational alerts. Message frequency varies depending on current events but should fall under 5 messages per month. Message and data rates may apply, depending on your mobile phone service plan. You may opt out at any time by replying STOP to any message or by contacting the Forteq IT ServiceDesk at servicedesk@forteq-group.com to have your number removed from the notification list. You may reply HELP for assistance or contact the Forteq IT Service Desk at servicedesk@forteq-group.com.

General Terms and Conditions are available at https://forteq-precision-plastics.com/media/f0pjhmsx/gr-is-po-112_information-security-policy.pdf and our Information security policy can be found at https://forteq-precision-plastics.com/media/f0pjhmsx/gr-is-po-112_information-security-policy.pdf.

Do you agree to receive these messages?"

Forteq Employee: "Yes please"

Forteq IT: "Thank you for confirmation. We will add you to the recipient list."

DOCUMENT HISTORY

Rev.	Approval date	Change description
01	7. Jul.26	Initial release of the document